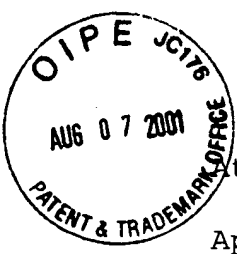


2642



IN THE UNITED STATES  
PATENT AND TRADEMARK OFFICE

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Technology Center 2600

Attorney Docket No.: Nynex-27/CIP3 (96-21CIP3)

Applicants: Craig REDING et al.

Serial No.: 09/154,965

Filing Date: September 17, 1998

Title: METHODS AND APPARATUS FOR AUTOMATING THE SERVICING  
OF TELEPHONE CALLS INCLUDING CALLS REQUESTING  
DIRECTIONAL AND/OR OTHER TYPES OF INFORMATION

Handwritten initials and date: 8/13/01 MB

Examiner: William J. Deane

Group Art Unit: 2642

ASSISTANT COMMISSIONER FOR PATENTS  
Box AF  
Washington, D.C. 20231

S I R:

Change of Correspondence Address  
and  
Grant of Associate Power of Attorney

Kindly change the correspondence address and  
telephone number of applicants' attorney

from: STRAUB & POKOTYLO  
One Bethany Road  
Suite 83, Building 6  
Hazlet, New Jersey 07730

to: Leonard C. Suchyta  
c/o Christian R. Andersen  
Verizon Services Group  
600 Hidden Ridge Drive  
Mail Code: HQE03H01  
Irving, TX 75038

Direct all telephone calls to: (972) 718-4741.

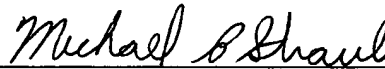
The undersigned attorney of record, Michael P. Straub, hereby grants the following four individuals an associate power of attorney in the above-referenced patent application:

Leonard C. Suchyta (Reg. No. 25,707)  
James K. Weixel (Reg. No. 44,399)  
Loren C. Swingle (Reg. No. 32,764)  
Adam T. Bernstein (Reg. No. 36,746)

Effective immediately, kindly direct all correspondence and any telephone calls for the applicants' attorney to the new address and telephone number specified above. The undersigned is an attorney of record in the above-captioned matter.

Respectfully submitted:

August 3, 2001

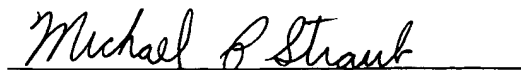


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CERTIFICATE OF MAILING under 37 C.F.R. 1.8(a)

I hereby certify that this correspondence is being deposited on **August 3, 2001** with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to the Assistant Commissioner for Patents, Box AF, Washington, D.C. 20231.

  
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36,941  
Reg. No.